



# **Navy Branch Health Clinic VA Outpatient Clinic Key West, FL**

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2007 Joint Venture Conference  
6 March 2007



*The Southernmost Clinic in the Naval Hospital, Jacksonville System*



# Agenda



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- Overview of the Sharing Initiative
    - Where you are today?
    - Goals
  - Progress to date
  - 5 Things You Do Well
  - 5 Things You Need
  - Lessons Learned
  - Contact Information



# Overview of the Sharing Initiative



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- **Where you are today?**
    - Daily work routine is productive on both sides.
    - Communication and brain-storming occur at each cross roads we make.
  - **Goals**
    - Maximize mutually beneficial relationship
    - Look for opportunities to share and grow
    - Pursue the Laboratory Data Sharing Initiative (LDSI)
    - Pursue Linkage of Radiology Images in CPRS



# Progress to Date



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- Implementation and use of the Bidirectional Health Information Exchange (BHIE)
  - Maintaining Continuous Joint Commission / Quality improvement readiness programs
  - VA Staff on Official Government Travel allowed Lodging at Naval Air Station



# 5 Things You Do Well



- Communicate on all levels (locally between BHCKW team and VA Team as well at our higher headquarter NHJAX and Miami VA)
- Work things out together (handle situations in a timely and effective manner)
- Retired Beneficiaries go to VA – provider on board Contracted with Humana, retirees are seen in the clinic and utilize ancillary services.
- Utilized Psychiatrist and Physical Therapist as Network providers in the same building, seamless to the patients.
- Understand each others' strategic goals: example, In support of the BHCKW Wednesday afternoon training needs the VA uses only emergent ancillary service to be processed. HUGE Morale Booster





# 5 Things You Need

- Establish an agreement between the Key West Navy Government Housing Division and the Key West VA Outpatient Clinic to allow for certain less paid staff to be assigned government housing and reduce the turn over rate due to the high cost of living
- Physical Security - presently pursuing contract Gate Guards
- Expansion of VA Physical Therapy facilities, hiring of a full-time therapist and acquisition of state-of-the-art equipment which will enhance the care of veterans and offer active-duty members returning from the Iraq and Afghanistan war theaters the best in rehabilitation services.
- Continued enhancement in the ancillary services provision - specifically utilization of Navy personnel
- Continued sharing of educational resources and programs: examples are a recent 2-day VA Police training session for handling disruptive or threatening patients and ongoing visiting clinical conferences sponsored by the Navy with opportunity for CEUs and CMEs.
- CHCS / CPRS interface



# Lessons Learned



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- Lab workload was not being captured for VA, presently specimen collection done at BHCKW level, VA has courier transport specimens daily to Miami. This creates direct input into CPRS of results.
  - Who needs and what's needed in creating and sharing Credentialing & Privileging transfer briefs between departments.





# Naval Hospital, Key West







# Veteran's Clinic, Key West







**NAS Key  
West  
AIMD  
VFA 106 Det  
VFC 13  
CBMU 202  
PSA Det**

**USAF  
Aerostat  
Radar  
Site**



**NBHC  
Key West  
VA**

**Army  
Special  
Forces Dive  
School**

**US CG Sector  
Key West**

**JIATF**



A tropical sunset scene with palm trees and the word 'Questions?' overlaid. The sun is low on the horizon, casting a warm orange glow across the sky and the ocean. Several palm trees are silhouetted against the bright sky. The word 'Questions?' is written in a large, black, sans-serif font in the upper center of the image.

Questions?